

# **SERVICE ANIMALS AND U.S. FEDERAL LAW**

## **PUBLIC ACCESS**

**The owner/handler of this service dog is presenting this document voluntarily and is  
NOT REQUIRED by Law to do so.**

**IT IS AGAINST UNITED STATES FEDERAL LAW TO DISCRIMINATE  
AGAINST THOSE WITH SERVICE DOGS.**

**INDIVIDUALS WHO BELIEVE THAT THEY HAVE BEEN ILLEGALLY DENIED ACCESS OR SERVICE BECAUSE THEY USE SERVICE ANIMALS MAY FILE A COMPLAINT WITH THE U.S. DEPARTMENT OF JUSTICE. INDIVIDUALS ALSO HAVE THE RIGHT TO FILE A PRIVATE LAWSUIT IN FEDERAL COURT CHARGING THE ENTITY WITH DISCRIMINATION UNDER THE ADA.**

A Service Dog can be used for the Visually Impaired, for Seizure Alert, PTSD, Mobility, Hearing Impaired and many other disabilities.

**This Service Dog and their access to all public places and commercial carriers is protected under Federal law.** For questions regarding the ADA, please contact the US Department of Justice at 1-800-514-0301. For questions regarding airline activity call the D.O.T. between 9-5 EST at 1-800-778-4838.

U.S. Dept. Of Justice Website: [www.usdoj.gov/crlada/adahom1.htm](http://www.usdoj.gov/crlada/adahom1.htm) 28 CFR 35.102, Subpart A, became effective 3/15/11 Granting Federal statutory protection to this Service Animal.

According to U.S. Law, a service animal is defined as a dog that is individually trained to do work or perform tasks for people with disabilities.

Under the ADA, State and local governments, businesses, and nonprofit organizations that serve the public generally must allow service animals to accompany people with disabilities in all areas of the facility where the public is normally allowed to go. **An individual with a service animal may not be segregated from other customers. Allergies and fear of dogs are NOT valid reasons for denying access or refusing service to people using service animals.**

Under the ADA, service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.

When it is not obvious what service an animal provides, **only limited inquiries are allowed.** **Staff may ask two questions:** (1) is the dog a service animal required because of a disability, and (2) what work or task has the dog been trained to perform. Staff cannot ask about the person's disability, require medical documentation, require a special identification card or training documentation for the dog, or ask that the dog demonstrate its ability to perform the work or task.